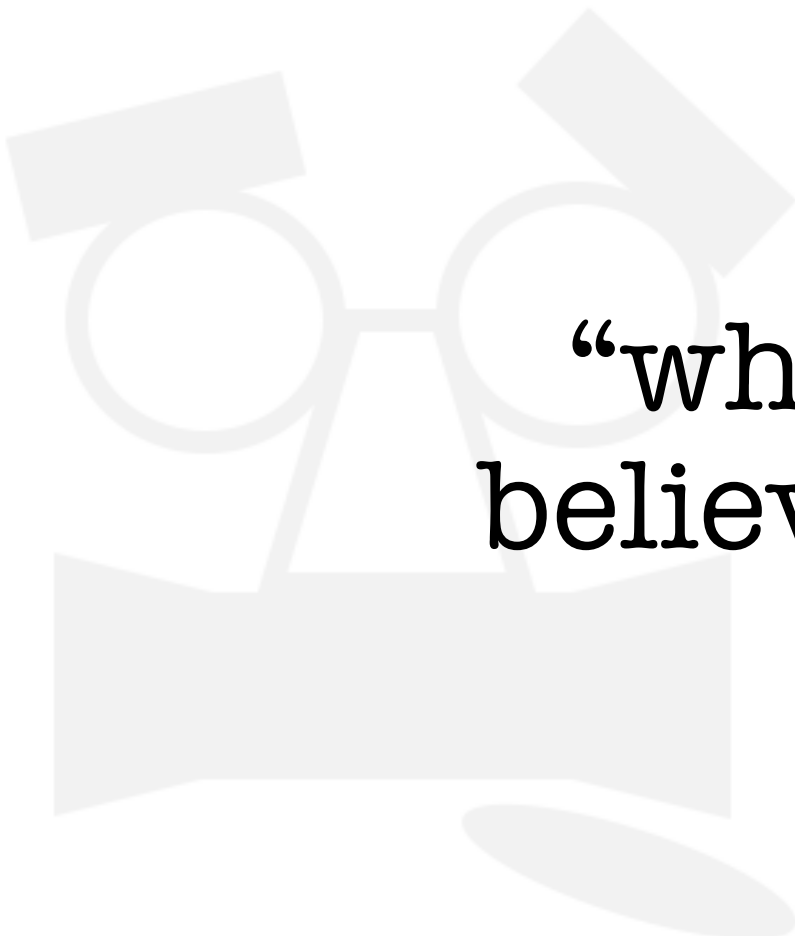


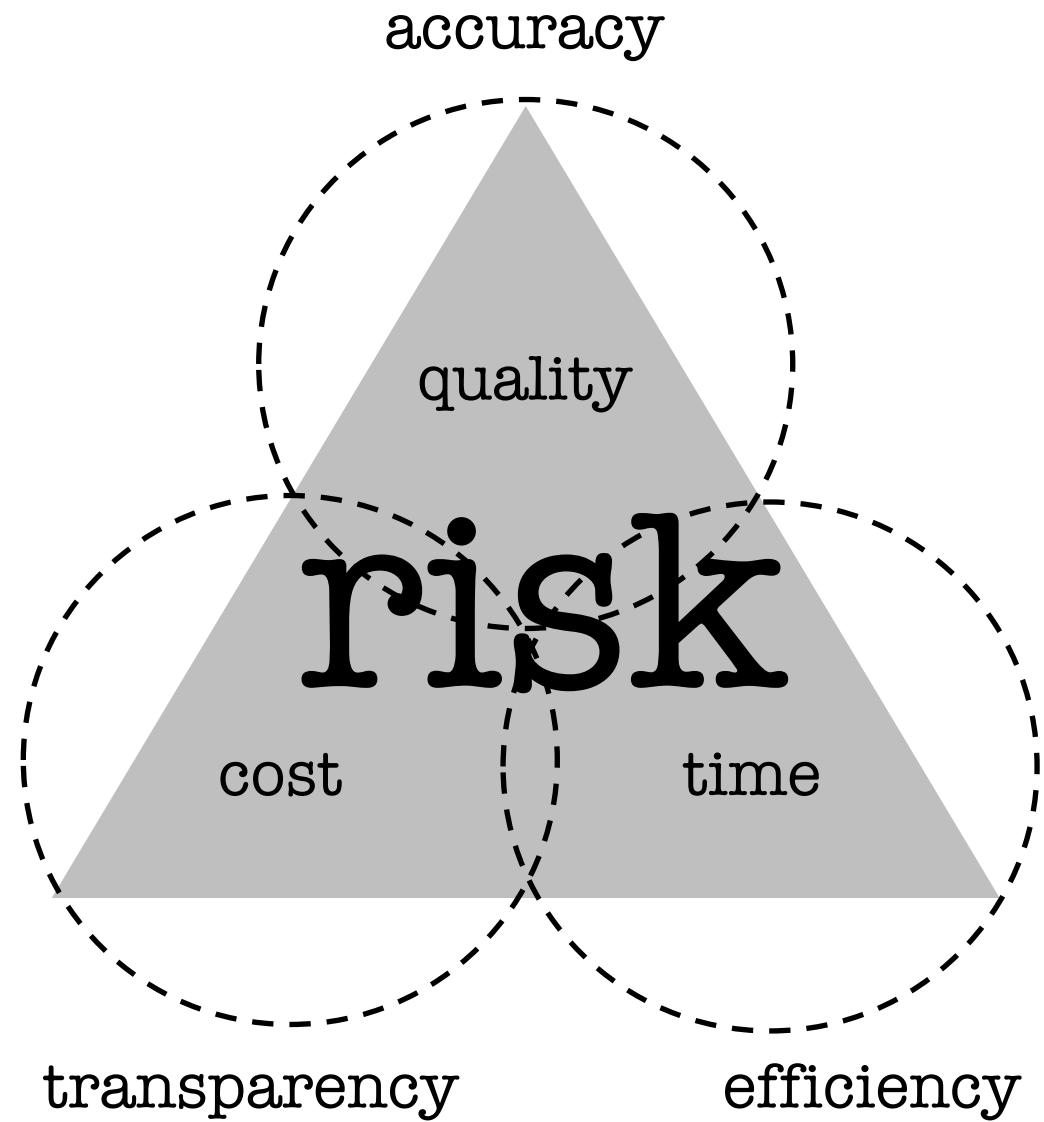
debugging your test team...

keith klain



“who are you going to
believe...me or your own
eyes?”

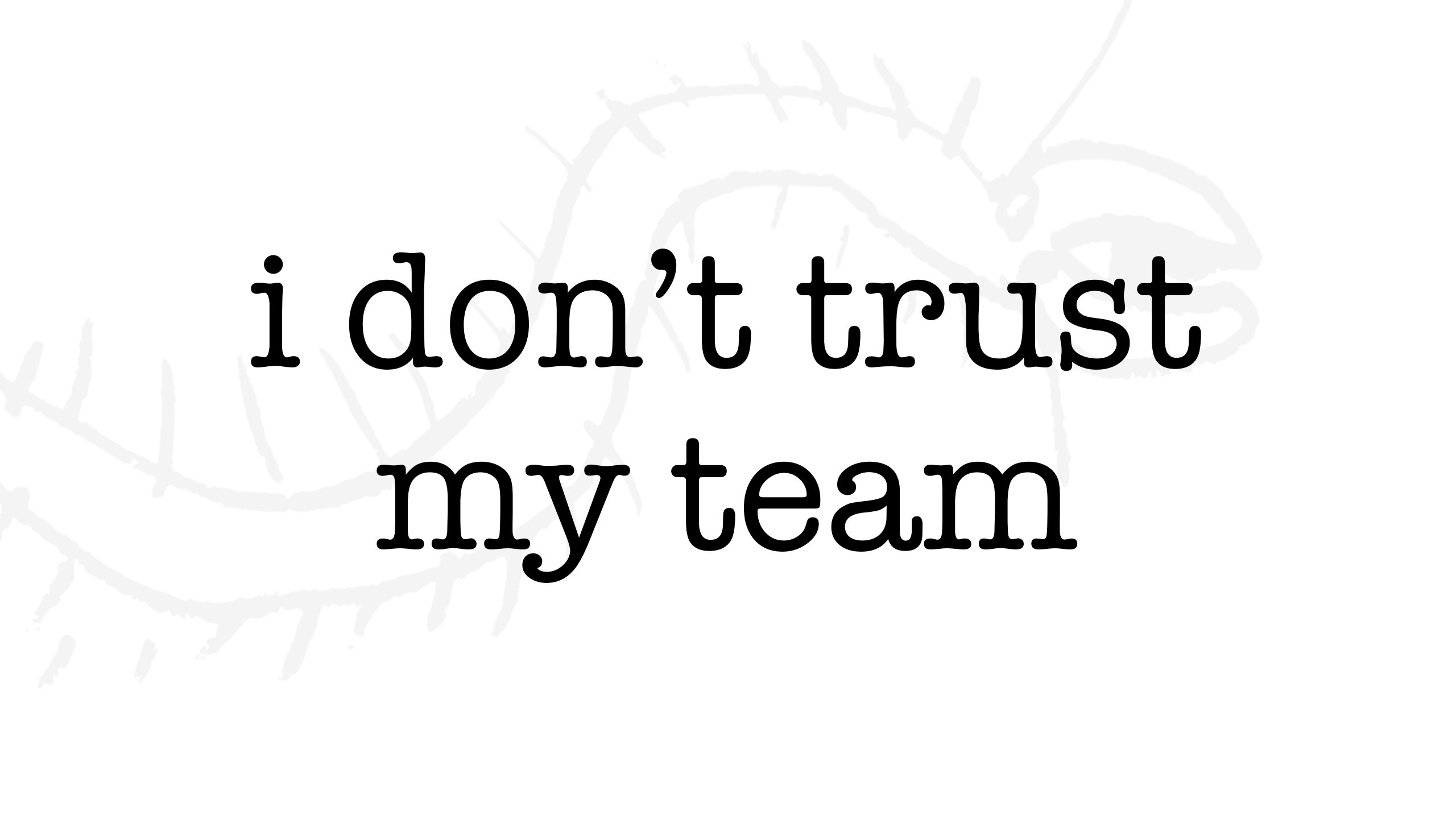
No amount of process
improvement is going to
solve your underlying
problem: **org dysfunction**



i don't think
deeply about
my work



people



i don't trust
my team



process

i don't like
testing

technology





focus on business risk



principled objectives



fire your test managers



repeat as required...



thank you!

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